

IBM Cognos 8 provides a rich set of tools with a clear view into system metrics, allowing the administrator to monitor and manage environment agnostic installations including failover and load balancing capabilities. Even with this comprehensive administrative capability, maintaining complex installations without a proper understanding of the Cognos architecture can lead administrative resources to often become overwhelmed. Without diligent oversight, in time, the system itself may become fragile and resistant to change leading to service level agreements not being met.

Based on a proven training curriculum, the Ironside Group will provide instructor-led classes that highlight the key administrative capabilities available in the newest release of the IBM Cognos 8 suite of BI tools.

## **Course Outline:**

This three day class is best suited for new system administrators who need the ability to manage both content (one day) and servers (two days).

Through a combination of lectures and hands-on exercises, students will set up the IBM Cognos 8 BI system, implement security and manage the server components. Students will also learn to monitor and schedule tasks, create data sources, and manage deployment content. The exercises used in the class are based on techniques developed in the field by our consultants, and as such will not be found in any other classes.

Each topic will be highlighted with in-depth workshops, Q&A sessions and tips and techniques drawn from over 15 plus years of cross industry experience.

## **Observations:**

The curriculum is based on the most recent version of IBM Cognos 8, and uses the sample data sources included in the IBM Cognos BI 8 Samples package. For an even more enriching experience, the course content can be entirely customized to any customer's environment, including, but not limited to the tutorials and workshops.

All of our instructors are IBM Cognos certified server administrators. In addition, they provide the benefit of having up to 15 years of real-world experience.

Our manuals are aimed at self-study.

## **Pre-requisites:**

A good comprehension of Microsoft Windows and the Office suite is mandatory.

An understanding of the standard IBM Cognos 8 BI portal (Cognos Connection) is a benefit.

## **High-level Curriculum:**

- Overview of IBM Cognos 8 BI
- Introduction to IBM Cognos 8 BI administration
- Examine the IBM Cognos 8 BI architecture
- Secure the IBM Cognos 8 BI environment
- Administer the IBM Cognos 8 BI server environment
- Manage scheduled activities (past, present and future)
- Manage content in IBM Cognos Administration
- Manage content in IBM Cognos Connection
- Perform additional configuration and customization of the environment
- Create and manage drill through definitions
- End-to-end workshops

## **The Ironside Group Inc. commitment to excellence:**

At Ironside, we firmly believe that a solid understanding of the technology is only part of the puzzle. Listening, and partnering with you, our customer is the most critical part of any project. Because our educators have a varied background, they can look at problems with a different perspective, and often provide specific examples and exercises on the fly. Our goal is to make students independent by allowing them to provide concepts and methods to improve business decisions on a daily basis.